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News Release

Be Aware of Fraud After a Disaster

ATLANTA – Disaster survivors should be aware that con artists and criminals may try to obtain money or steal personal information through fraud or identity theft after a disaster. In some cases, thieves try to apply for FEMA assistance using names, addresses and Social Security numbers they have stolen from survivors.

If a FEMA Inspector comes to your home and you did not submit a FEMA application, your information may have been used without your knowledge to create a FEMA application. If so, please inform the inspector that you did not apply for FEMA assistance so they can submit a request to stop further processing of the application.

If you did not apply for assistance but receive a letter from FEMA, please call the FEMA Helpline at 800-621-3362. The helpline will submit a request to stop any further processing of that application. If you do want to apply for FEMA assistance after stopping an application made in your name without your knowledge, the Helpline will assist you in creating a new application.

Scams

FEMA Disaster Survivor Assistance teams, housing inspectors and other officials will be working in areas impacted by the March tornadoes in Mississippi. They carry official identification badges with photo IDs. FEMA and U.S. Small Business Administration representatives never charge applicants for disaster assistance, inspections or help in filling out applications.

Don’t believe anyone who promises a disaster grant in return for payment.

Be wary of unexpected phone calls or visits to your home from people claiming to be FEMA housing inspectors or people claiming they work for FEMA. FEMA representatives will have your FEMA application number.

Don’t give your banking information to a person claiming to be a FEMA housing inspector. FEMA inspectors are never authorized to collect your personal financial information.

If you believe you are the victim of a scam, report it immediately to law enforcement authorities.

If you suspect fraudulent activity involving FEMA, you can report it to the FEMA Fraud Branch at StopFEMAFraud@fema.dhs.gov, fax: (202) 212-4926 or write to: FEMA Fraud and Internal Investigation Division, 400 C Street SW Mail Stop 3005, Washington, DC 20472-3005.

Learn more at fema.gov/disaster/4697
If you suspect identity theft, please visit IdentityTheft.gov.

Charitable giving
A list of charities that are approved by the Better Business Bureau’s “Wise Giving Alliance” can be found at www.give.org.

For the latest information on recovery from Mississippi tornadoes, visit March 24 2023 Severe Weather Disaster Information - MEMA (msema.org) and 4697 | FEMA.gov.fema.gov/. Follow FEMA Region 4 (@femaregion4) / Twitter and at facebook.com/fema.

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FEMA’s mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448.